

	SUBSCRIPTION AGREEMENT CANCELLATION	Document No.: 11-2012-0000	Revision: A
		Review Frequency Annual	Date: 2023/08/04
AYROSync TELEMATICS SUBSCRIPTION CANCELLATION			

Telematics Subscription Cancellation Form

By submitting this form, you will cancel your AYROSync Telematics Subscription Agreement, offered free for the first three years of your vehicle ownership.

This telematics subscription enables your access to AYROSync, a set of tools designed to drive greater uptime benefits. These tools include comprehensive vehicle reports, proactive diagnostic and repair planning assistance plans, e-mail alerts, and more, all geared toward reductions in diagnostics times, greater repair efficiency, a more informed fleet maintenance decision process, improved communications, and lower total cost of ownership. Cancellation of AYROSync Telematics may also affect your Limited Warranty.

By canceling this service, you will not have remote access to any data on your vehicles or their health. Please note that the pre-installed telematics device may continue to collect data regarding the state of health and performance of your vehicle and that data may be used by AYRO Inc. and may be shared for purposes of product and service development and improvement as further set forth in the Telematics Subscription Agreement.

Please complete all required (*) fields and submit when completed.

Contact Information:

First Name* _____

Last Name* _____

Title* _____

Company Name* _____

Street Address* _____

City* _____

State/Province* _____

Zip/Postal Code* _____

Country* _____

Phone Number* _____

Email Address* _____

To opt out of and cancel your **Telematics Subscription Agreement**, please complete this page and **ONE** of the following pages as most applicable to you and your vehicles:

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CANCELLATION FOR FLEET OF MORE THAN 20 VEHICLES

I would like to opt-out for ALL Vehicle Identification Numbers in our fleet:

All VIN or Serial numbers in Company Fleet selected:

Please note: by selecting this option, all Customer VINs associated with the Fleet Account Number will be opted out of Remote Diagnostics.

Fleet Name* _____

Please provide one VIN number associated with the Fleet requesting to be opted out of Remote Diagnostics. *

The VIN number you provide will be used to authenticate this fleet level opt-out request.

Fleet Manager First Name* _____

Fleet Manager Last Name* _____

Fleet Manager Email Address* _____

Telematics Subscription Opt-out/Cancellation Confirmation

- ☐ Yes, I would like to cancel the AYROSync Telematics Subscription Agreement for all vehicles I have purchased with factory-installed telematics. This cancellation does NOT apply to any vehicles that may be equipped with aftermarket telematics devices enrolled under separate agreements. I represent and warrant that I am the owner of the above vehicle(s) and/or that I otherwise have the legal authority to request this cancellation. I understand that cancelling AYROSync Telematics may affect the Limited Warranty.

Please email your completed form to service@ayro.com

or send by postal service to:

AYRO Inc.
Attn: Service Department
900 E. Old Settlers Blvd., Ste 100
Round Rock TX 78664 USA

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CANCELLATION FOR UP TO 20 VEHICLES

I would like to opt-out for the following Vehicle Identification Numbers:

Note: a minimum of 2 VIN or Serial numbers are required. If you have more than 20 VIN or Serial numbers to enter, or if you have any questions, please contact the AYRO Customer Service via service@AYRO.com.

· VIN/SN 1* _____	VIN/SN 11 _____
· VIN/SN 2* _____	VIN/SN 12 _____
VIN/SN 3 _____	VIN/SN 13 _____
VIN/SN _____	VIN/SN 14 _____
VIN/SN 5 _____	VIN/SN 15 _____
VIN/SN 6 _____	VIN/SN 16 _____
VIN/SN 7 _____	VIN/SN 17 _____
VIN/SN 8 _____	VIN/SN 18 _____
VIN/SN 9 _____	VIN/SN 19 _____
VIN/SN 10 _____	VIN/SN 20 _____

Telematics Subscription Opt-out/Cancellation Confirmation

- ☐ Yes, I would like to cancel the AYROSync Telematics Subscription Agreement for the above-specified vehicles. I represent and warrant that I am the owner of the above vehicle(s) and/or that I otherwise have the legal authority to request this cancellation. I understand that cancelling AYROSync Telematics may affect the Limited Warranty.

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CANCELLATION FOR SINGLE VEHICLE

I would like to opt-out for the following Vehicle Identification Number:

Enter the 17-character Vehicle Identification Number (VIN) or Serial Number:

- Serial or VIN* _____
- Order Number* _____

Telematics Subscription Opt-out/Cancellation Confirmation

- ☐ Yes, I would like to cancel the AYROSync Telematics Subscription Agreement for the above-specified vehicles. I represent and warrant that I am the owner of the above vehicle(s) and/or that I otherwise have the legal authority to request this cancellation. I understand that cancelling AYROSync Telematics may affect the Limited Warranty.

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